

PRIME 2 to PRIME 4 UPGRADE

CLIENT
PEOPLES BANK SRI
LANKA



OBJECTIVE

PROJECT

- PRIME4 Upgrade for Debit & Credit Card issuing and Acquiring (POS / Ecom).

CHALLENGES FOR VERINITE

- To complete the testing for Debit Card issuing, Credit Card issuing with PRIME Modules (Collection, Dispute Manager, FraudGuard) and Acquiring (POS & Ecommerce) within a short time-frame.

CHALLENGES FOR CLIENT

- Upgrade of entire older PRIME2 system to PRIME4 system in quick time with limited resources.
- Launch of MasterCard along with PRIME 2 to PRIME4 system upgrade.

Implementation of ACS – Ecom for both VISA and MasterCard on PRIME 4 acquiring.

APPROACH

- A detailed questionnaire to gather all required information to understand PRIME configuration with multiple interfaces.
- Prepare Test case document (Issuing & Acquiring) for sign-off from IT and Business respective team.
- Coordinate with operation team to complete the testing within time frame.
- Support Peoples Bank and TSYS to address the technical concerns and provide the solution.
- Track defects and drive the weekly defect meetings with all stakeholders. Ensure the bottleneck issues are addressed quickly.
- Provided ad-hoc support to UAT team during project closure.
- Prepare the test summary report and project closure documents for IT & Business team's sign-off.

VALUE DELIVERED

- Drafted and executed 1200 test cases for entire Prime4 suite of Issuing & Acquiring with business & operations scenarios.
- Provided operational and user training for PRIME Modules - Collection, Dispute Manager and FG.

